“Making Trust Sustainable”

EUPAN Directors General Meeting
28–29 November 2019

Venue: Finlandia Hall (Mannerheimintie 13 e, 00100 Helsinki)
Meeting room: Hall B

Draft agenda

Wednesday 27 November

18:00 – 20:00 Registration desk open at Sokos Hotel Presidentti lobby
19:00 – 21:00 Optional get-together at Sokos Hotel Presidentti

Thursday 28 November

09:00 Registration and welcome coffee
09:30 Welcome and introduction
10:00 Panel discussion:
Strategic environment of public administration leaders
– the role of trust, artificial intelligence and ethics

*The aim of the session is to lay out the context defined in EUPAN Strategy Paper, in which European civil servants operate and to provide a basis for the discussions of the afternoon workshops. The session will be streamed online.*

10:45 Discussion
11:00 Keynote: The importance of leadership in building trust
– good governance, service innovations and effective HRM

*The aim of the keynote is to provide views and further understanding of the meaning of trust in the ways we can lead and develop public administration in Europe. The session will be streamed online.*

11:30 Discussion
11:45 Coffee break

12:15 Presentation of ECA’s Special report: The ethical frameworks of the audited EU institutions, Mihails Kozlovs, Member of the European Court of Auditors

12:45 Launch of the CAF 2020

13:15 Family photo and lunch

14:15 Introduction and transition to the workshops

14:45 Workshops

1. Horizontal cooperation in data-driven decision-making

   Difficult horizontal problems can be solved only by joint steering of ministries. The lack of reliable and comparable data hinders the possibilities for coherent policies. Public actors bear the responsibility for producing and using accurate information. How to ensure it?

2. The use of artificial intelligence and robotics in public services

   Digitalization, robotics and AI have a large impact on people’s lives. It is necessary to ensure that everyone can take part in the digital society. The capacity of AI to compile data will create completely new kinds of ethical questions. What kind of opportunities, threats and ethical questions arise?

3. Building a culture of integrity and trust

   To make effective and sustainable reforms, public administration needs to focus on strengthening trust between different actors. Integrity supports trust. Common values and ethical principles are clearly defined and followed at all levels. Which factors strengthen and weaken trust and integrity?

4. Life-long learning in public administration

   Life-long learning is necessary to keep up and to be able to perform effectively, a task for both employees and employers. Comprehensive personnel planning defines the strategic skills needed. Digitalization offers us new, unused or even unknown possibilities. How to ensure life-long learning in PA?

*The common aim of the workshops is to dive into one theme and create deeper understanding of the chosen topic.*

16:30 Signing of the EUPAN/EGPA Memorandum of Understanding

17:00 Closing of the first meeting day
Social programme

17:15  Walk to the Musiikkitalo (Helsinki Music Centre)  Welcoming drinks and “Swinging Leadership”

18:30  From Musiikkitalo to Helsinki Central Library Oodi  Short guided tour followed by dinner at 19.15

21.30  The end of social programme

Friday 29 November

09:00  Welcome coffee

09:30  Update on current EUPAN affairs

10:00  Workshops continue

1. Horizontal cooperation in data-driven decision-making
2. The use of artificial intelligence and robotics in public services
3. Building a culture of integrity and trust
4. Life-long learning in public administration

11:30  Coffee break

12:00  Presentation of the workshop conclusions:  Leading digitalization, ethics and strategic HRM

12:45  Keynote: Reflections on the workshop conclusions

13:15  Presentation of the priorities of the Croatian Presidency

13:30  Progress report on Social Dialogue  EUPAE and TUNED

14:30  Closing of the meeting

14:45  Lunch