“Making Trust Sustainable”

EUPAN Working Level Meeting

19-20 September 2019

Venue of 19 September 2019: House of the Estates (Säätytalo), Hall 20
Address: Snellmaninkatu 9-11, 00170 Helsinki
Venue of 20 September 2019: Finlandia Hall, Hall A
Address: Mannerheimintie 13e, 00100 Helsinki

Agenda

Wednesday 18 September

14:00–16:00 Voluntary visits to providers of government shared services: HAUS, Palkeet, and Senate Properties

Thursday 19 September at the House of the Estates

09:00 Registration and welcome coffee

09:30 Welcome and introduction
Director General Juha Sarkio
Ministerial Adviser Johanna Nurmi

10:00 Panel discussion: Strategic environment of public administration – the role of trust, artificial intelligence and ethics

Chair: Professor Hanna Wass, University of Helsinki, Finland
Panelists:
Professor Elina Kestilä-Kekkonen, University of Turku, Finland
Project Manager Daniel Gerson, OECD
Director General Juha Sarkio, Ministry of Finance, Finland
Head of Digital Regulation Jussi Mäkinen, Technology Industries of Finland

The aim of the session is to lay out the context defined in EUPAN Strategy Paper, in which European civil servants operate and to provide a basis for the discussions of the afternoon workshops. The panel discussion will be streamed online.
11:15 Coffee break

11:45 Keynote: Trust as basis for good governance, service innovations and effective HRM
Professor Christoph Demmke, University of Vaasa, Finland

*The aim of the keynote is to provide views and further understanding of the meaning of trust in the ways we can develop public administration in Europe. The keynote will be streamed online.*

12:15 Discussion

12:45 *Family photo and lunch*

14:15 Introduction and transition to the workshops

14:45 Workshops

1. Horizontal cooperation in data-driven decision-making (Room 8)
2. The use of artificial intelligence and robotics in public services (Room 13)
3. Building a culture of integrity and trust (Room 17)
4. Life-long learning in public administration (Room 23)

*The common aim of the workshops is to dive into one theme and create deeper understanding of the chosen topic. For more information, including questions to consider before the workshops, please see the workshop descriptions available in the Presidency Portal for Informal Events (PPI).*

16:15 Return to the plenary hall

16:30 Presentation of the CAF 2020
Timo Kuntsi, CAF National Correspondent, HAUS Finnish Institute of Public Management

17:00 Closing of the first meeting day

**Social programme**

17:15 Tram sightseeing ride to Musiikkitalo

18:00 Arrival at Musiikkitalo - Dinner

21:00 End of social programme
Friday 20 September at the Finlandia Hall

09:00  Welcome coffee

09:30  Update on current EUPAN affairs
       Proposal for Memorandum of Understanding with EGPA
       Report on social dialogue at the DG Meeting
       Observer status in EUPAN
       Transition to the workshops

10:00  Workshops continue

       1. Horizontal cooperation in data-driven decision-making (Room 21)
       2. The use of artificial intelligence and robotics in public services (Room 22)
       3. Building a culture of integrity and trust (Room 23)
       4. Life-long learning in public administration (Room 24)

11:30  Return to the plenary hall

11:45  Presentation of the workshop conclusions by facilitators

12:30  Presentation of the priorities of the Croatian Presidency

12:45  Any other business
       Closing of the meeting and outlook on the future EUPAN work

13:00  Lunch

15:00  End of the meeting